

# Community and Wellbeing Scrutiny Committee

**Wednesday 4 March 2026 at \*5.15 pm**

Conference Hall - Brent Civic Centre, Engineers Way,  
Wembley, HA9 0FJ

*\*Please note the earlier start time for this meeting.*

Please note that this will be held as an in person physical meeting which all Committee members will be required to attend in person.

**The meeting will be open for the press and public to attend or alternatively can be followed via the live webcast. The link to follow proceedings via the live webcast will be made available [HERE](#).**

## Membership:

### Members

Councillors:

Ketan Sheth (Chair)

Afzal (Vice-Chair)

Aden

Chohan

Collymore

Clinton

Ethapemi

Mahmood

Mistry

T. Smith

Vacancy

### Substitute Members

Councillors:

S Butt, Conneely, Dixon, Kennelly, Long, Molloy, Shah and L. Smith

Councillors:

Kansagra and Maurice

Councillors:

Lorber and Martin

Councillors:

Gbajumo and Mitchell

### Co-opted Members

Alloysius Frederick, Roman Catholic Diocese Schools

The Venerable Catherine Pickford, Archdeacon of Northolt/Willesden Area, Church of England Faith Schools

Sayed Jaffar Milani, Muslim Faith Schools

Rachelle Goldberg, Jewish Faith Schools

Vacant, X2 Parent Governor Representatives

### Observers

Brent Youth Parliament, Observer

Jenny Cooper, NEU and Special School observer  
Lucy Cox, NEU Observer

**For further information contact:** Hannah O'Brien, Senior Governance Officer  
hannah.o'brien@brent.gov.uk

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit: [www.brent.gov.uk/democracy](http://www.brent.gov.uk/democracy)

### **Notes for Members - Declarations of Interest:**

If a Member is aware they have a Disclosable Pecuniary Interest\* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent and must leave the room without participating in discussion of the item.

If a Member is aware they have a Personal Interest\*\* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent.

If the Personal Interest is also significant enough to affect your judgement of a public interest and either it affects a financial position or relates to a regulatory matter then after disclosing the interest to the meeting the Member must leave the room without participating in discussion of the item, except that they may first make representations, answer questions or give evidence relating to the matter, provided that the public are allowed to attend the meeting for those purposes.

### **\*Disclosable Pecuniary Interests:**

- (a) **Employment, etc.** - Any employment, office, trade, profession or vocation carried on for profit gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

### **\*\*Personal Interests:**

The business relates to or affects:

- (a) Anybody of which you are a member or in a position of general control or management, and:
  - To which you are appointed by the council;
  - which exercises functions of a public nature;
  - which is directed is to charitable purposes;
  - whose principal purposes include the influence of public opinion or policy (including a political party or trade union).

- (b) The interests a of a person from whom you have received gifts or hospitality of at least £50 as a member in the municipal year;

or

A decision in relation to that business might reasonably be regarded as affecting the well-being or financial position of:

- You yourself;
- a member of your family or your friend or any person with whom you have a close association or any person or body who is the subject of a registrable personal interest

# Agenda

Introductions, if appropriate.

Item	Page
<b>1 Apologies for absence and clarification of alternate members</b>	
<b>2 Declarations of interests</b>	
Members are invited to declare at this stage of the meeting, the nature and existence of any relevant disclosable pecuniary or personal interests in the items on this agenda and to specify the item(s) to which they relate.	
<b>3 Deputations (if any)</b>	
To hear any deputations received from members of the public in accordance with Standing Order 67.	
<b>4 Minutes of the previous meeting</b>	1 - 18
To approve the minutes of the previous meeting as a correct record.	
<b>5 Matters arising (if any)</b>	
<b>6 Reduction in operating hours at the Urgent Treatment Centre located at Central Middlesex Hospital</b>	Briefing
To receive a briefing from London North West University Healthcare NHS Trust in relation to the operating hours at the Urgent Treatment Centre at Central Middlesex Hospital.	
<b>7 Housing Management: Tenant Satisfaction Measures and Brent Housing Management (BHM) Performance</b>	19 - 42
To receive an overview and update on the performance of Brent Housing Management (BHM) against Tenant Satisfaction Measures and improvements planned and delivered in relation to BHM performance, particularly voids, compliance, repairs and disrepair, rent collection and arrears, complaints, major planned works, and the current financial position.	
<b>8 Area Tenancy Management Model</b>	43 - 80
To receive the current context of the Area Tenancy Management team	

responsible for providing tenancy services to general needs Council tenants.

**9 Temporary Accommodation, Supported Exempt Accommodation and Homelessness Prevention 81 - 118**

To receive an update on temporary accommodation, supported exempt accommodation and homelessness prevention, including the financial position and partnership working.

**10 Community and Wellbeing Scrutiny Committee Work Programme 2025-26 119 - 128**

To receive the Committee's work programme for 2025-26.

**11 Community and Wellbeing Scrutiny Committee Recommendations Tracker 129 - 160**

To receive the Community and Wellbeing Scrutiny Committee Recommendations Tracker.

**12 Exclusion of the Press and Public**

The following item(s) are not for publication as they relate to the category of exempt information set out below, as specified under Part 1, Schedule 12A of the Local Government Act 1972:

Agenda Item 9: Temporary Accommodation, Supported Exempt Accommodation and Homelessness Prevention (Appendix 1)

This appendix has been classified as exempt under Paragraph 3 of Part 1 Schedule 12A of the Local Government Act 1972, namely: "Information relating to the financial or business affairs of any particular person (including the authority holding that information)".

**13 Any other urgent business**

Notice of items to be raised under this heading must be given in writing to the Deputy Director – Democratic and Corporate Governance or their representative before the meeting in accordance with Standing Order 60.

**Date of the next meeting: Thursday 9 April 2026**



Please remember to turn your mobile phone to silent during the meeting.

- The meeting room is accessible by lift and seats will be provided for members of the public on a first come first serve basis. Alternatively, it will be possible to follow proceedings via the live webcast [HERE](#).